

Salvation Army: Chicago	(773) 725-1100	Have client call Client Services number to seek assistance. See website for nearest stores if client does not need voucher.	Chicago Thrift Stores	Chicago Thrift Stores
Catholic Charities: Chicago	311 or (312) 744-5000 (312) 655-7700	Client should ask operator for the Homelessness Prevention Call Center.	721 N. LaSalle Ave, Chicago	http://www.catholiccharities.net
LCFS (Lutheran Child & Family Services of IL)	(800) 363-LCFS	Individual & family counseling-fee based on ability to pay-call for more information. Long-term situations handled by LCFS, LSSI and help from Lutheran Disaster Response	7620 Madison Ave., River Forest, IL 60305	
United Church of Christ	Rev. Bennett McNeal (708) 702-5342	Can provide hygiene kits and school kits	See website	http://www.tucc.org

Agency	Phone	Assistance	Address	Website
Animal Care				
Anti-Cruelty Society	(312) 644-8338	Short-Term Accomodations for Emergencies (SAFE) Program. FREE! Dogs are housed in the shelter and cats are placed in specialized foster homes for up to 30 days. Red Cross referral required. Contact Darlene Duggan at 312.644.8338 x 313	510 N. LaSalle (shelter) 157 W. Grand (clinic)	http://www.anticruelty.org/
Animal Care and Control	(312) 644-8338	Strays accepted. They shelter cats and dogs. Also pet clinic for low-income.	2741 S. Western Ave	
United Animal Nations	1-800-440-EARS	Provides evacuation, rescue, temporary animal relief shelters, dead animal removal, and medical care.	-	www.uan.org
Paws Chicago	(773) 521-1408	Can support family pets displaced by a disaster. FREE! No aggressive animals (particularly aggressive dogs).	3516 W. 26th Street	http://www.pawschicago.org/
Paws Around Chicago	(773) 278-1937	Pet transportation for a small fee (usually \$25). Willing to work with disaster client's and can refer to animal area shelters. Ask for Ted. (NO SUBURBS)	-	http://www.pawsaroundchicago.com/
Rescue the Birds	(847) 509-1026	Located in Northbrook. May be able to shelter birds.	3149 Dundee Rd Ste 229 Northbrook	http://rescuethebirds.org
City of Chicago				
City of Chicago	311 or (312) 744-5000	Anyone on the brink of homelessness can call 311 and say the phrase "I need short-term help." For people who need short-term financial help. Receive aid-payment for one month's rent-utility bill-bus pass-rental subsidy. Operators are available 24-hours a day but callers who ask for "short-term help" will be transferred to the call center between 8:30 a.m. to 4:30 p.m. on weekdays.	-	
Clothing				
Firman Community Services	(773) 373-3400	Emergency food and clothing available. Call for more information.	4644 S. Dearborn Ave, Chicago	http://www.firmancs.org/
Disabled Services				

Thresholds	1-888-997-3422	Specializes in services for people with mental illness.	Various	http://www.thresholds.org/
Ada McKinley Community Services	(773) 602-2660	Housing for people with disabilities	7640 S. Vincennes, Chicago	http://www.adasmckinley.com/
Bureau of Blind Services	800-ASK DORS	Vocational rehab, community based instructional pgm,	Illinois Dept of Rehab Services	
Marah's Place	(773) 348-9011	Permanent Housing for disabled single women with no children	1456 W Oakdale	
Food				
CRN Helplink	312-655-7732	Community Resource Network (United Way) Suggest to clients for more resources.	300 N. Elizabeth St, Chicago	http://www.communityresourcenet.org/work.org/
Ford Heights Community Service Organization	(708) 758-2565	Soup Kitchen, Food Pantry, employment/education, emergency transportation, Utility assistance, rental assistance, legal advice, emergency hotel. Serves clients in Sauk Village, Ford Heights, Lynwood.	943 E 14th St, Ford Heights	http://www.mrsh.net/Directory/expand.asp?Alt=2565&Abr=Ford
Bloom Township	(708) 754-9400	Rental Assistance (will not pay first month's rent or security deposit, but can help with emergency payments), food pantry onsite. Serves Chicago Heights, Ford Heights, Sauk Village and parts of Glenwood & Steger	925 Harlem, Chicago Heights	http://www.bloomtownship.org/
Marquard Center	(773) 278-6724	Provides meals, laundry, showers, and case management.	1645 W. LeMoine St., Chicago	
Furniture				
Cathedral Shelter	(312) 997-2222	Emergency Furniture Assistance for individuals in current need of furniture or household items. Also may provide rental assistance, food, shelter, and senior services.	1668 W. Ogden, Chicago	http://www.cathedralshelter.org/
General Assistance				
Crime Victims Assistance	1-800-228-3368	Illinois program offering aid to victims of violent crimes (including arson) to help with burial, medical costs, funeral costs, missed wages, reimbursement for security deposit and first month's rent, and counseling	-	www.illinoisattorneygeneral.gov/victims/cvc.html
Emergency Fund	311 or (312) 744-5000	All emergency homeless prevention funds can be accessed through 311. Can provide small funds for emergency situation, usually around 150 dollars.	-	http://www.emergencyfund.org/
Polish American Society	(773) 282-8206	Supportive services available for Polish-speaking clients.	3834 N. Cicero Ave Chicago	http://www.polish.org/
Howard Mohr Community Center	(708) 771-7737	For clients living in Forest Park, this community center is run by the Village of Forest Park and has emergency services. (FOOD ONLY)	7640 Jackson Blvd. Forest Park	http://www.forestpark.net/index-1-CommCenter.htm
Housing				
Illinois Housing Development Authority	(312) 836-5200	Helps clients find low-income housing.	http://www.ihda.org/	http://www.ihda.org/

La Posada (Casa Central)	(773) 782-8820	Has 21 apts for non-emergency 120-day housing program . Will help make room for fire victim families. ARC should gauge the family's potential for independent living and then call on client's behalf.	3209 W. Evergreen, Chicago (Humboldt Park area)	http://www.casacentral.org/Homeless%20Services.htm
Mental Health				
Emergency Mental Healthcare Center - EMHC	708.331.0500	24/7 comprehensive crisis and evaluation center. 14 bed residential program for those 18 and older experiencing a mental health crisis. Southern Cook, Grundy and Will counties are served	One Ingalls Drive Wyman Gordon Pavilion Harvey, IL 60426 Fax: 708.331.7590	www.gpsbh.org
Public Assistance				
DHS (Chicago)	311	Transportation, Emergency assistance, general referrals	See Website	DHS Locations
Illinois DHS Helpline	1-800-843-6154	Services include: WIC, food stamps, medical assistance, cash, report fraud, changes in cases, mental health, substance abuse, office of rehabilitation services, developmental disabilities, etc.	Find Nearest Location	http://www.dhs.state.il.us/
Rental Assistance				
City of Chicago	311 or (312) 744-5000		-	
Emergency Fund	311 or (312) 744-5000	Client should ask operator for the Homelessness Prevention Call Center. Can provide small funds for emergency situation, usually around 150 dollars.	-	http://www.emergencyfund.org/
Heartland Homeless Prevention Fund	311 or (312) 744-5000	Client should ask operator for the Homelessness Prevention Call Center. For information on the Heartland, caseworkers can call (773) 329-4500	-	
Housing Opportunities for Women	(773) 465-5770	Rental Assistance for men and women. Limited funds.	1607 W. Howard St Chicago	http://www.how-inc.org/
Restoration Assistance				
Neighborhood Housing Services of Chicago	(773) 329-4010	Taxsmart Home Improvement Loans and Rehab Assistance	1279 N. Milwaukee Ave, Chicago	www.nhschicago.org
City of Chicago Emergency Housing Assistance Program	311	Provides Loans for emergency home repairs.	33 N. LaSalle St, Chicago	EHAP
ServPro	1-800-SERVPRO or (847) 593-3055	Clean Up and Restoration Company. Limited assistance.	Itasca	http://www.servpro.com/
School Uniforms				
CPS: ChildrenFirst Crisis Support Program	(773) 553-1000	Provides financial and other emergency assistance to the families of students and staff members who experience hardship as a result of personal tragedy. To replace uniforms, client should call their school and talk to the union rep.	-	

Senior Services				
Suburban Area Agency on Aging	(800) 699-9043 or (708) 383-0258	Check out website for senior service location nearest client or provide phone number. Housing, financial, and transportation assistance available.	1048 Lake Street, Oak Park	http://www.s3a.com
Cathedral Shelter	(312) 997-2222	Emergency Furniture Assistance for individuals in current need of furniture or household items. Also may provide rental assistance, food, shelter, and senior services .	1668 W. Ogden, Chicago	http://www.cathedralshelter.org/
Housing Opportunities & Maintenance for the Elderly (HOME)	(773) 921-3200	For seniors 62 and over (55 & over if on disability) , Citywide moving and relocation services, furniture donation program, plus upkeep and repair services for small things. Max 13,000/yr income, no more than 3,000 in assets.	5414B W. Roosevelt Rd, Chicago	http://www.homeseniors.org/
CEDA Southeast	(708) 371-1220	Serves Blue Island, Robbins, Posen, Midlothian, Crestwood, Calumet Park and Alsip. Utility Assistance (LIHEAP), Weatherization, Senior Emergency Stabilizer , Housing Counseling, etc.	3518 W. 139th St, Robbins	www.cedaorg.net/www4/southeast_location.htm
Oak Park Township Senior Services	(708) 383-8060	For Oak Park senior services include food at home program, transportation, assistance finding housing, etc. Client must be 60 or over.	105 S. Oak Park Ave, Oak Park	http://www.oakparktownship.org/seniorservices/services.htm
Community Nutrition Network	(312) 207-5290	Senior nutrition provider in Cook & Kendall County. Direct client to call or give client # for nearest location.	Locations	http://www.mowcookcounty.org/
Shelter				
Inner Voice	312.455.9767	Inner Voice assists with emergency and transitional shelter for all Chicagoans who find themselves homeless and needing help		www.innervoicechicago.org
Chicago Department of Human				
Emergency Sheltering	311 (Chi. Only) or 312-744-5000 or 800-654-8595	For emergency sheltering only. DHS can assist caller with immediate sheltering if he/she calls from hospital or police station.		
North Area Center	(312) 744-2580	Intake Site, open until 4:30	4740 N. Sheridan Rd	
Englewood Center	(312) 747-0200	Intake Site, open until 4:30	845 W. 69th St	
King Center	(312) 747-2300	Intake Site, open until 4:30	4314 S. Cottage Grove	
Agency Shelters - Emergency				
Franciscan Outreach Association	(773) 278-6724	Emergency food and shelter: Case managers, mental health outreach workers, medical personnel available	2715 W. Harrison Street, Chicago	http://www.franoutreach.org
Agency Shelters - Non-Emergency				
Bethel New Life	773-921-3632	Emergency shelter and support services for families with children. Clothing and furniture may also be available for those in need.	4950 W. Thomas	http://www.bethelnewlife.org/
Utilities				
LIHEAP	Main Intake: (312) 456-4100 (312) 795-8800 (800) 571-2332	Utilities assistance	Primary Energy Assistance Program. See Website for local agencies.	Chicago LIHEAP Agencies

Power Up Fund	Main Intake: (312) 456-4100 (312) 795-8800 (800) 571-2332	Clients who do not qualify for LIHEAP may be able to receive energy assistance through the Power Up Fund.	Local Energy Program	Chicago LIHEAP Agencies
People's Energy	emergency: (866) 556-6002 non-emergency: (866) 556-6001	For gas/energy-related questions.		http://www.peoplesenergy.com/site.asp